**TU/CDOE**

**TEZPUR UNIVERSITY**

**SEMESTER END EXAMINATION (AUTUMN) 2022**

**DHR/DIPHRD 102: ORGANISATIONAL BEHAVIOUR**

**Time**:3 Hours **Total Marks**: 70

*The figures in the right-hand margin indicate marks for the individual question.*

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1. Choose the correct option: 1x3=3

1. Organizational Behavior is the study of\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ in the organization.
2. Motivation
3. Efficiency
4. Human Behavior
5. Employees

b) \_\_\_\_\_\_\_\_\_\_\_\_\_ is the study of group behavior?

1. Psychology
2. Sociology
3. Anthropology
4. physiology

c) **“Might is right” is the motto of** \_\_\_\_\_\_

1. Autocratic model
2. Custodial model
3. Supportive model
4. Collegial model

2. Answer **any six** of the following: 2x6=12

1. Identify the key elements of organizational behavior.
2. Explain the concept of organization structure.
3. What is perception?
4. What is organizational culture?
5. What is sensation?

**P.T.O.**

1. What is job design?
2. What are the elements of general environment?

3. Answer **any five** of the following: 5x5=25

1. How does stereotyping distort perception?
2. What is benevolent autocratic leadership?
3. Explain the stick and carrot approach of motivation.
4. Explain the contributions of Psychology in understanding individual behaviour?
5. What are the functions of attitudes?
6. What are extroversion and introversion?
7. How are power and politics related to each other?

4. Answer **any three** of the following: 10x3=30

1. Discuss the aims and objectives of Organisational Behaviour in detail.
2. Explain the Classical Conditioning Theory of Learning
3. Discuss the salient features of the perceptual process model.
4. What is the significance of non-verbal communication? Discuss its merits and demerits.
5. Discuss Fiedler’s Contingency Model of Leadership.

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