**TU/CDOE**

**TEZPUR UNIVERSITY**

**SEMESTER END EXAMINATION (AUTUMN) 2020**

**DHR 102: ORGANISATIONAL BEHAVIOUR**

**Time**:3 Hours **Total Marks**: 70

*The figures in the right-hand margin indicate marks for the individual question.*

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1. Answer the following questions: 1x3=3

1. As per the Maslow’s need hierarchy theory, which among the following comes in the fourth level as per the hierarchy of need?
2. Self-Actualization
3. Safety need
4. Physiological need
5. Self Esteem/Ego need
6. Which of the following is not a part in the process of group formation?
7. Storming
8. Norming
9. Performing
10. Alarming
11. Identifying an individual on the basis of group characteristics is known as \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.

2. Answer **any six** of the following questions: 2x6=12

1. What are homogeneous group?
2. Explain the concept of learning.
3. Identify the weaknesses in group decision making.
4. What is organizational culture?
5. Identify two reasons for absenteeism.
6. What is synergy?
7. What is group behaviour?

3. Answer **any five** of the following questions: 5x5=25

1. What is Type A personality?
2. What are the symptoms of groupthink and group shift?

**P.T.O.**

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1. Discuss the importance of informal communication network in an organisation.
2. Explain the factors which affect individual performance?
3. Examine the symptoms of job stress and its remedy.
4. What are the barriers to an effective communication?
5. How are power and politics related to each other?

4. Answer **any three** of the following questions:

1. What are the basic approaches to study Organisational Behaviour? 10
2. Perception is more of a cognitive rather than a sensory process. Comment on this statement. 10
3. How is attitude formed? Can attitude be changed? Comment. 7+3=10
4. Explain the five big personality traits in detail 10
5. What is learning? Discuss the application of operant conditioning principles at work. 3+7= 10

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