**TU/CDOE**

**TEZPUR UNIVERSITY**

**SEMESTER END EXAMINATION (AUTUMN) 2020**

**DHR 101: FOUNDATION OF MANAGEMENT**

Time: **3 Hours** Total Marks: **70**

*The figures in the right-hand margin indicate marks for the individual question.*

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1. Write the form of departmentation relevant for the given organisations. Justify why that form of departmentation is advantageous for the organisation. 2x5= 10

|  |  |  |
| --- | --- | --- |
| **Organisation** | **Departmentation Form** | **Justification** |
| 1. IOCL Refinery |  |  |
| 1. 24\*7 Hospital |  |  |
| 1. Indian Railways |  |  |
| 1. ITC Ltd |  |  |
| 1. School Sections |  |  |

1. Write down the relevant Mintzberg’s managerial role and specific sub role for the following: 2x5= 10
2. President of India
3. Captain of the Indian Cricket Team
4. Public Relations Officer of OIL India Ltd
5. Union Leader
6. Purchasing Manager

3. Write short notes on **any three** of the following: 6x3=18

1. PERT
2. Contingency Theory of Leadership
3. TOWS Matrix
4. Staffing Cycle

**P.T.O.**

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4. Discuss the different types of plan. 8

5. ‘Span of management depends on the rate of change being

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6. Describe Likert’s Four systems of management with relevant

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